

2021 | SUMMARY OF BENEFITS

Devoted Health Dual Miami-Dade (HMO D- SNP) Plan

PBP Number: H1290-019



Miami-Dade County

Devoted Health Dual Miami-Dade (HMO D-SNP)

Summary of Benefits

This Summary of Benefits tells you about our Devoted Health Dual Miami-Dade (HMO D-SNP) plan. It includes information on plan costs and some of the common services we cover. It's valid for the 2021 plan year, which starts on January 1, 2021 and ends December 31, 2021.

Because this document is a summary, it doesn't list all of the coverage details for this plan. If you need to know more, check the plan's **Evidence of Coverage** at www.devoted.com. Or, call us at 1-800-385-0916 (TTY 711) and we can mail you one.

Can I join this plan?

To join Devoted Health Dual Miami-Dade (HMO D-SNP), you must be entitled to Medicare Part A and enrolled in Medicare Part B. You must also participate in Medicaid's Medicare Savings Program and receive Florida Medicaid covered services as either a Qualified Medicare Beneficiary (QMB or QMB+) or a Specified Low-Income Medicare Beneficiary (SLMB or SLMB+), or otherwise qualify as a Full Benefit Dual Eligible (FBDE). You must also live in our service area, which includes the following counties in Florida: Miami-Dade. If you have any questions about your Medicaid eligibility or level of assistance, please contact us or your Florida Medicaid office.

Does this plan cover my prescription drugs?

Find out by searching our online drug list at www.devoted.com/search-drugs. Or, give us a call. We can look up your medications or mail you our list of covered drugs (formulary).

Does this plan cover my doctors and pharmacies?

Find out by searching our online directory at www.devoted.com/search-providers. Or, give us a call. We can look up your doctors and pharmacies or mail you a directory.

What's the difference between copays and coinsurance?

A copay is a flat fee. For example, a \$5 copay for a service means you pay \$5. Coinsurance is a percentage of the cost. For example, 10% coinsurance means you pay 10% of the cost of the service.

How can I learn about Original Medicare?

Check the latest *Medicare & You* handbook. If you don't have one, visit www.medicare.gov and enter "Medicare & You handbook" in the search tool. (Include the quotation marks for best results.) Or ask Medicare to send you one by calling 1-800-MEDICARE (1-800-633-4227) any day, any time. TTY users can dial 1-877-486-2048.

How can I get more help?

Call us at 1-800-385-0916 (TTY 711). We're here 8am to 8pm, Monday to Friday (from October 1 to March 31, 8am to 8pm, 7 days a week).

You can also visit us online at www.devoted.com.

Devoted Health offers Medicare Advantage HMO plans with a Medicare contract. Enrollment in the Plan depends on contract renewal.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call Member Services at 1-800-385-0916 (TTY 711).

Understanding the Benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit www.devoted.com or call 1-800-385-0916 (TTY 711) to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the Devoted Health network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the Devoted Health network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- If you are eligible to join this plan, traditional Medicaid pays your Part A and Part B premiums, deductibles and other costs for Original Medicare. When you enroll in this plan, we pay the costs of your covered medical services, as long as you use providers who are part of our network.
- Benefits, premiums, and/or copayments/co-insurance may change on January 1, 2022.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

Monthly Premium, Deductible, and Limits

Monthly Premium

\$0

The plan premium is fully funded by Medicare’s “Extra Help” program for anyone who qualifies to join this plan.

Medical Deductible

This plan does not have a deductible.

Pharmacy (Part D) Deductible

\$0

The Part D deductible is fully funded by Medicare’s “Extra Help” program for anyone who qualifies to join this plan.

Maximum Out-of-pocket Responsibility

\$3,400

This is the most you will pay for copays, coinsurance, and other costs for Medicare-covered medical services, supplies, and Part B-covered medication for the plan year. What you pay out-of-pocket for Part D prescription drugs and certain supplemental benefits (dental, hearing aids) do not apply to this amount.

Covered Medical and Hospital Benefits

Inpatient Hospital Coverage

\$0 copay per stay

Prior authorization may be required.

Outpatient Hospital Coverage

Prior authorization may be required for procedures performed in Outpatient Hospital or Ambulatory Surgical Center.

Diagnostic Colonoscopies
\$0 copay at any in-network location

Ambulatory Surgical Center (ASC)
\$0 copay for surgery at an ASC

Outpatient Hospital
\$0 copay for surgery at an outpatient hospital

Observation Stays
\$0 copay per stay

Doctor Visits

A referral from your PCP may be required to see a specialist.

Primary Care Provider (PCP)
\$0 copay

Specialist
\$0 copay

Preventive Care

Our plan covers many preventive services at no cost when you see an in-network provider, including:

- Abdominal aortic aneurysm screening
- Alcohol misuse counseling
- Annual wellness visit
- Bone mass measurement (bone density)
- Breast cancer screening (mammogram)
- Cardiovascular disease (behavioral therapy)
- Cardiovascular screenings
- Cervical and vaginal cancer screenings
- Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy, Cologuard)
- Depression screening
- Diabetes screening
- Diabetes self-management training
- Glaucoma tests
- Hepatitis C screening test
- HIV screening
- Lung cancer screening
- Medical nutrition therapy services
- Obesity screening and counseling
- Prostate cancer screenings (PSA)
- Routine physical exam
- Sexually transmitted infections screening and counseling
- Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)
- Vaccines covered under the medical benefit, including flu shots, hepatitis B shots, pneumococcal shots
- “Welcome to Medicare” preventive visit (one time)

Any additional preventive services approved by Medicare during the contract year will be covered.

Emergency Care

\$0 copay

This plan also covers you for Emergency Care provided worldwide.

If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for the emergency care.

Urgently Needed Services

This plan also covers you for Urgently Needed Services provided worldwide.

Urgently needed services from your PCP:

\$0 copay

Urgently needed services from an urgent care center:

\$0 copay

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury, or condition that requires immediate medical care.

Outpatient Care and Services

Diagnostic Services, Labs and Imaging

Prior authorization may be required.

Lab Services

\$0 copay

Outpatient X-rays & Ultrasounds

\$0 copay

Diagnostic Radiology (such as CT, MRI, etc.)

\$0 copay

Diagnostic Tests and Procedures (such as a stress test, etc.)

\$0 copay

Radiation Therapy

\$0 copay

Hearing Services

Hearing Care

Routine Hearing Exams

\$0 copay — 1 visit per year

Hearing Aid Fitting and Evaluation

\$0 copay — 1 visit per year

Medicare-covered Hearing Care

\$0 copay

Hearing Aids

Benefit includes coverage of up to two TruHearing Advanced or Premium hearing aids, which come in various styles and colors.

You must see a TruHearing provider to use this benefit.

\$0 copay per aid for Advanced Aids*

\$299 copay per aid for Premium Aids*

You are covered for up to two advanced or premium hearing aids, which come in various styles and colors.

Hearing aid purchase includes:

- 3 follow-up provider visits within first year of hearing aid purchase
- 45-day trial period
- 3-year extended warranty
- 48 batteries per aid for non-rechargeable models

*Hearing aid copayments are not subject to the out-of-pocket maximum.

Dental Services

Preventive Dental Services

Periodic Oral Exams

\$0 copay

Comprehensive Oral Evaluation

\$0 copay

Cleanings

\$0 copay

X-rays (bitewing, intraoral, and panoramic)

\$0 copay

Comprehensive Dental Services

Devoted Health will cover the costs for comprehensive dental services covered by the plan.

Certain limitations apply. See the plan's Evidence of Coverage (EOC) for more details.

Prior authorization may be required.

Fillings

\$0 copay

Root Planing & Scaling

\$0 copay

Simple Extractions

\$0 copay

Root Canals

\$0 copay

Crowns (Porcelain)

\$0 copay

Crowns (Resin)

\$0 copay

Medicare-covered Dental Services

\$0 copay

An example of Medicare-covered dental is the reconstruction of the jaw following accidental injury. A referral may be required.

Vision Services

Routine Vision

Routine Eye Exam

\$0 copay

Diabetic Eye Exam

\$0 copay

Glaucoma Screening

\$0 copay

Eyewear

Up to \$375 each year for eyeglasses or contacts

Fitting for contact lenses covered at no additional cost.

Medicare-covered Vision Care

\$0 copay

A referral may be required

Additional Outpatient Care and Services

Mental Health Services

Prior authorization may be required.

Inpatient mental health care

\$0 copay per stay

Outpatient mental health care (individual and group)

\$0 copay

Skilled Nursing Facility (SNF)

\$0 copay

Prior authorization may be required.
No prior hospital stay required.

Physical Therapy

\$0 copay

You may need a referral for Physical, Occupational, and Speech Therapy services.

Ambulance Services

This plans covers you for ambulance transportation to the nearest emergency room worldwide.

Ground Ambulance

\$0 copay

Air Ambulance

\$0 copay

Transportation

Trips to health care related locations (such as your PCP or the pharmacy)

\$0 copay — unlimited rides

Trips limited to 30 miles per one-way trip.

Prescription Drug Benefits

Medicare Part B Drugs

Generally, Part B drugs are usually not self-administered. These drugs can be given in a doctor's office as part of a medical service. In a hospital outpatient department, coverage generally is limited to drugs that are given by infusion or injection. Prior authorization may be required.

Allergy Serum

\$0 copay

Generic Medications Used in a Nebulizer

\$0 copay

Chemotherapy Drugs

\$0 copay

Other Part B Drugs

\$0 copay

Prescription Drugs

Pharmacy (Part D) Deductible

This plan does not have a deductible.

Because of the level of "Extra Help" you get for your prescription drug expenses, you do not have to pay any annual deductible.

Initial Coverage Stage

You pay copays or coinsurance until your total yearly drug costs reach \$4,130. Total yearly drug costs are the total drug cost paid by both you and Devoted Health.

**30-Day Supply Network
Retail Pharmacy**

Cost sharing may change when you enter a new phase of the Part D benefit.

Tier 1: Preferred Generic
\$0 per prescription

Tier 2: Generic
\$0 per prescription

Tier 3 - 5 Drugs

Generic Drugs (including brand name drugs treated as generic), either:

\$0 copay; or
\$1.30 copay; or
\$3.70 copay

For all other drugs, either:

\$4.00 copay; or
\$9.20 copay

**100-Day Supply Network
Mail Order**

Cost sharing may change when you enter a new phase of the Part D benefit.

Tier 1: Preferred Generic
\$0 per prescription

Tier 2: Generic
\$0 per prescription

Tier 3 - 5 Drugs

Generic Drugs (including brand name drugs treated as generic), either:

\$0 copay; or
\$1.30 copay; or
\$3.70 copay

For all other drugs, either:

\$4.00 copay; or
\$9.20 copay

**Erectile Dysfunction Drugs
(ED)**

Sildenafil (generic Viagra) is covered as a Tier 2 medication. You are covered for up to 6 pills per month (a maximum of 72 pills per year).

Additional Prescription Drug Information

As a member of one of our D-SNP plans you may be covered for some additional drugs/vitamins/supplements and medications that are normally not covered under Medicare Drug Coverage.

If you receive Extra Help from Medicare, your costs for prescription drugs may be lower than the cost-shares in this booklet. You pay whichever is less.

Medicare beneficiaries who receive assistance from Medicaid or the state-sponsored Qualified Medicare Beneficiary program may pay nothing for Medicare-covered services. You must meet certain income and resource conditions to be eligible.

If you reside in a long term care facility, you pay the same as at a standard retail pharmacy.

Coverage Gap or "Donut Hole"

Most Medicare drug plans have a Coverage Gap or "donut hole." This means that there is a temporary change in what you will pay for your drugs. The Coverage Gap begins after the total yearly drug costs (including what Devoted Health has paid and what you have paid) reaches \$4,130. Please note that not everyone will enter the Coverage Gap.

Tier 1 and Tier 2 Drugs

For the 2021 plan year, while in the coverage gap, you will still pay \$0 for drugs in tiers 1-2

For Tier 3-5 Drugs

For Generic Drugs (including brand name drugs treated as generic), either:

\$0 copay; or
\$1.30 copay; or
\$3.70 copay

For all other drugs, either:

\$4.00 copay; or
\$9.20 copay

Catastrophic Coverage

Yearly Out-of-pocket Drug Costs

After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$6,550, you pay nothing for covered Part D drugs.

Additional Benefits

Dialysis

\$0 copay

A referral may be required.

Foot Care (Podiatry Services)

Medicare-covered Foot Care

\$0 copay

Routine Foot Care

\$0 copay — unlimited services

Routine foot care includes hygienic care such as nail trimming and callus removal.

Home Health Care

\$0 copay

Prior authorization may be required.

Home Health Care is limited to Medicare-covered services.

Durable Medical Equipment (DME)

Prior authorization may be required.

Equipment is covered only from certain brands and manufacturers. Please contact us for details.

Basic Medicare-covered DME products

\$0 copay

Advanced Medicare-covered DME products (listed below)

\$0 copay

- Medicare-covered ventilator
- Bone growth stimulator
- Portable oxygen concentrator
- Bariatric equipment
- Specialty beds
- Custom or specialty wheelchairs and scooters
- Seat Lifts
- Specialty brand items
- High-frequency chest compression vests
- Pain infusion pump

Diabetic Monitoring Supplies

Prior authorization may be required.

"Fingerstick" Glucose Monitors:

We cover blood glucose monitors and test strips made by LifeScan (OneTouch). Supplies provided by in-network pharmacies and DME suppliers that carry it.

Continuous Glucose Monitor

(CGM): Our preferred product is the Freestyle Libre and is available at in-network pharmacies at no cost to you, when ordered by your physician. Other CGMs are available but require authorization.

Supplies to monitor your blood glucose

\$0 copay

Rehabilitation Services

You may need a referral for Physical, Occupational, and Speech Therapy services.

Cardiac rehabilitation services

\$0 copay

Pulmonary rehabilitation services

\$0 copay

Physical Therapy

\$0 copay

Occupational Therapy

\$0 copay

Speech Therapy

\$0 copay

Substance Use Services

\$0 copay

Telehealth

This benefit may not be offered by all in-network plan providers. Check directly with your provider about the availability of telehealth services.

Virtual PCP Visits

\$0 copay

Virtual PT/OT/SP Visits

\$0 copay

Virtual Specialist Visits

\$0 copay

More Benefits and Perks With Your Plan

Over-the-counter Items (OTC)

\$100 per month

You can use this benefit more than once, up to the limit, but this amount does not rollover.

Eligible items are listed in the OTC catalog. Items not listed in the OTC catalog are not covered under the OTC benefit.

Fitness

SilverSneakers: Devoted Health covers the full cost of this benefit.

Devoted Health Wellness Bucks: Devoted Health will reimburse you up to \$150 per year for participation or purchase of one or more of the following:

1. Purchase of an Apple Watch® or other wearable device that tracks number of steps and heart rate.
2. Fitness equipment to be used in the home. Examples include free weights, treadmill or stationary bike, rowing machines, resistance bands, etc.
3. Participation in instructional fitness classes such as Yoga, Pilates, Zumba, Tai Chi, Crossfit, aerobics/group fitness classes, strength training, spin classes, personal training (taught by a certified instructor), or membership fees associated with a qualifying fitness facility.
4. Program fees for weight loss programs such as Jenny Craig, Weight Watchers, or hospital-based weight loss programs.
5. Memory fitness activities and programs that improve your brain's speed and ability, strengthen memory, and enable learning.

Acupuncture

Medicare coverage is limited to treatment of chronic lower back pain. Certain restrictions and limitations apply.

Routine acupuncture can be used for the treatment of any condition.

Medicare-covered acupuncture

\$0 copay

Routine acupuncture

\$0 copay — 12 visits per year

Meals

After an Inpatient or Skilled Nursing Facility Stay

\$0 copay

After an inpatient stay in a hospital or a skilled nursing facility, you can get 2 meals per day for up to 10 days at no extra cost to you.

This benefit may be used up to 4 times per calendar year.

After a New Chronic Condition

\$0 copay

If part of your care plan for a chronic condition means changing how you eat, you can have meals delivered to your home to help you get started.

You can get 2 meals a day for 14 days. You can use this service once per calendar year, per new diagnosis.

Chiropractic Care

Medicare-covered chiropractic services

\$0 copay

Routine chiropractic care

\$0 copay — 24 visits per year

Bathroom Safety Equipment

Standard Raised Toilet Seat:

\$0 copay

Standard Tub Seat:

\$0 copay

Personal Emergency Response Device (PERS)

A Personal Emergency Response System (PERS) is a medical alert monitoring system that provides 24/7 access to help at the push of a button.

We offer multiple styles, including in-home and GPS-enabled wearable devices.

\$0 copay

There is no cost to you to access this benefit. This includes:

- Cost of the device
- Monthly monitoring fees
- Fall detection (available on certain styles)

Wigs for Hair Loss Related to Chemotherapy

Devoted Health will reimburse you up to \$500 each plan year for the purchase of wigs for hair loss related to chemotherapy.

Personal Home Care

\$0 copay

Coverage of certain in-home support services provided by a qualified aide to assist individuals with disabilities and/or medical conditions in performing activities of daily living such as bathing, toileting, walking, eating, and preparing meals. Visits scheduled for a minimum of 3 hours per day. Benefit limited to a maximum of 42 hours per year

Assistive Care Services

\$0 copay

Depending on your level of Medicaid eligibility, coverage of Assistive Care Services as provided under traditional Florida Medicaid.

Mental Health Targeted Case Management

\$0 copay

Depending on your level of Medicaid eligibility, coverage of Mental Health Targeted Case Management as provided under traditional Florida Medicaid.

Devoted Dollars

With our rewards program, you can earn Devoted Health Plans Visa® prepaid cards for taking care of yourself.

When we receive a claim from your provider for any of the eligible services, we will issue you a reward. No paperwork or forms required.

Annual Wellness Visit: Earn a \$25 reward after an annual wellness visit or annual exam

Breast Cancer Screening: Earn a \$25 reward after a breast cancer screening (if you're due for one)

Colorectal Cancer Screening: Earn a \$25 reward after a colorectal cancer screening (if you're due for one)

Diabetes Screening: Earn a \$25 reward after receiving all of the following services (if you have diabetes):

- Get a blood test to check you HbA1c (average blood sugar)
- Get a urine test to check your kidney function
- Get an eye exam for diabetes

Flu Shot: Earn a \$20 reward after receiving the flu shot

Health Risk Assessment: Earn a \$25 reward if you complete and send in your Health Risk Assessment within 90 days of enrolling in a Devoted Health Dual DSNP plan

PCP Visit: Earn a \$10 reward after seeing your PCP within 90 days of your plan start date

You need a referral to receive covered services from providers. Certain procedures, services, and drugs may need advance approval from Devoted Health. This is called “prior authorization” or “pre-authorization.” Please contact your PCP or refer to the Evidence of Coverage for services that require a prior authorization from Devoted Health.

Non-Discrimination Notice

Devoted Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Devoted Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Devoted Health

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other language

If you need these services, contact Devoted Health at 1-800-338-6833 (TTY 711).

If you believe that Devoted Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Dual HMO plans only:

Devoted Health – Appeals & Grievances
PO Box 21917
Eagan, MN 55121
1-800-338-6833 (TTY 711)

All other HMO plans:

Devoted Health – Appeals & Grievances
PO Box 21327
Eagan, MN 55121
1-800-338-6833 (TTY 711)

You can file a grievance in person, by mail and by phone. If you need help filing a grievance, call 1-800-338-6833 (TTY 711).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-800-338-6833 (TTY 711).

العربية (Arabic): المساعدة خدمات اليك متوفر، الإنجليزية اللغة تتحدث كنت إذا: هلمة ملاحظة (Arabic):
711): البكم و للصم (1-800-338-6833) بالرقم اتصل. مجاناً اللغوية

您講中文 (Chinese): 注意：如果您講英語，則可免費獲得語言幫助服務。請呼叫 1-800-338-6833 (TTY 711)。

فارسی (Farsi):

توجه : اگر به زبان فارسی صحبت میکنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد.
با این شماره تماس بگیرید: 1-800-338-6833 (TTY 711).

Français (French): ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-338-6833 (ATS 711).

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-338-6833 (TTY 711).

ગુજરાતી (Gujarati): ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હોવ તો ભાષા સહાય સેવાઓ (લેન્ગવેજ આસિસ્ટન્સ સર્વિસીસ) આપના માટે વિનામૂલ્યે ઉપલબ્ધ છે. 1-800-338-6833 (TTY 711) પર કોલ કરો.

Kreyòl Ayisyen (Haitian Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-338-6833 (TTY 711).

Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l'italiano, dei servizi di assistenza linguistica gratuiti sono disponibili. Chiamare 1-800-338-6833 (TTY 711).

日本語 (Japanese): 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-338-6833 (TTY 711) まで、お電話にてご連絡ください。

한국어 (Korean): 주의: 영어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-338-6833 (TTY 711). 번으로 전화해 주십시오.

Polski (Polish): UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-338-6833 (TTY 711).

Português (Portuguese): ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-338-6833 (TTY 711).

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-338-6833 (телетайп 711).

Español (Spanish): ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-6833 (TTY 711).

Tagalog (Tagalog): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-338-6833(TTY 711).

ไทย (Thai): โปรดทราบ: หากคุณสนธิ์อสารด้วยภาษาไทย บริการช่วยเหลือด้านภาษา ไม่คิดค่าบริการจ่าาย พร้อมใจให้บริการคุณ ท้หมายเลขโทรศัพท 1-800-338-6833 (พิมพ์ TTY 711).

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-338-6833 (TTY 711).

This information is not a complete description of benefits. Call 1-800-385-0916 (TTY 711) for more information. Devoted Health is a Dual Eligible Special Needs plan with a Medicare contract and State Medicaid contract. Devoted Health's D-SNP plan depends on contract renewal. SilverSneakers and SilverSneakers FLEX are registered trademarks of Tivity Health, Inc. © 2019 Tivity Health, Inc. All rights reserved.

H1290_21S144_DSNP_M



Questions? Call us.

1-800-385-0916

TTY 711

If you're a Devoted Health
member, call:

1-800-338-6833

TTY 711